

YOUR UTILITY BILLING STATEMENT HAS A NEW LOOK!

How to Read Your Utility Bill

In January 2025, The City of Soledad has upgraded its utility billing software to better serve our community. The new system has enhanced features, improved accessibility, and creates a fresh, updated look to your utility bill.

What's Changing?

New Bill Format: Your utility bill will have a new look, making it easier to understand your charges and usage.

A QR code will be included on your bill to make it easy to pay directly from your mobile device.

What Do You Need to Do?

You do not need to take any action. Your billing cycle and account number will remain the same, and you will continue to receive your bills as usual. If you are enrolled in autopay, your payments will continue without interruption.

How to Read Your Bill

To help you navigate the changes, we've included a sample of the new bill format and a guide on how to read your City of Soledad Utility Bill below.

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City of Soledad
Dept LA24050
Pasadena, CA 91185-0001
(831) 223-5000



A QR code will be placed HERE that can be used to pay your bill from your mobile device.

Account Number	AMOUNT DUE
[REDACTED]	\$136.04
Due Date	After Due Date Pay
2/25/2025	\$149.65
B	Amount Enclosed

There will be a charge on all returned checks. Please return this portion with your payment. For payment options please see reverse.

City of Soledad
Dept LA24050
Pasadena, CA 91185-0001

If paying by check, please send your check to this address. All checks must be made payable to City of Soledad.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name			Service Address			Account Number	
[REDACTED]			[REDACTED]			[REDACTED]	
Status	Billing Period From	Billing Period To	# Days	Bill Date	Past Due Amount By	C	Due Date
Active	12/13/2024	1/15/2025	33	1/30/2025	2/18/2025		2/25/2025

This is the period of service for the current bill.

CURRENT		PREVIOUS		USAGE
DATE	READING	DATE	READING	
1/15/2025	2,138	12/13/2024	2,130	8

This section contains your prior month and current month meter reading and meter reading dates. The difference between the two readings is your consumption or USAGE for the month (1 unit = 748 gallons).

PREVIOUS BALANCE	\$134.44
PAYMENTS	(\$134.44)
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
PAST DUE AMOUNT	C \$0.00

WATER	31.08
SVBGSA FEE	0.19
SEWER	47.10
GARBAGE COLL	25.69
LANDFILL	25.98
SANITATION	6.00
CURRENT BILL	\$136.04
AMOUNT DUE	\$136.04
AMOUNT DUE AFTER 02/25/2025	\$149.65

(A) This is the amount due for the current month. Utility bills are always generated and mailed on the last day of the month.

(B) Your current bill is always due on the fourth (4th) Tuesday of the month. Failure to pay the current bill by the due date is subject to a 10% penalty fee.

(C) Past due amounts include a 10% penalty. If your bill shows a past due amount, it must be paid before 5:00pm on the date "Past Due Amount By" shown above. The past due date is always the third (3rd) Tuesday of the month. Any accounts that are delinquent for 60 days or more are subject to water disconnection.

(D) These are your charges for the current month.

- WATER: Fee includes usage plus meter fee (flat rate)
- SVBGSA: This is a regulatory fee (flat rate)
- SEWER: This is a flat rate based on service classification (i.e., residential vs commercial).
- GARBAGE COLLECTION: This is the rate charged based on size of garbage bin.
- LANDFILL: This is the rate charged for disposal of your garbage.
- SANITATION: This is a flat rate used for City cleanup.